

Warranty Terms 2025



Residential Warranty Information

This warranty covers all residential dwellings as well as light commercial installations, including but not limited to apartments, retirement villages, hotels, and similar accommodation settings.

For more information please contact sales@codeinteriors.co.nz

Tapware

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD	FINISH WARRANTY
Bathroom & Kitchen Mixers	Nature x Greens	Link: www.greenstapware.co	m/warranty-and-care/	
	Lineare x Greens	Link: www.greenstapware.co		
	Pure x Plumbline	Link: www.plumbline.co.nz/warranty-information		
Bath Spouts	Versa / Pure	Replacement Only	10 years	1 Year Replacement Only
Filter Taps	Aspen	Replacement Only	2 years	1 Year Replacement Only

Showers

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD	FINISH WARRANTY
Slides & Columns	Pure Nature	2 years 2 years	10 years 10 years	2 Year Replacement Only 2 Year Replacement Only
Rainheads, Arms, Handpieces, Hoses, Washes, O Rings, Seals, Sliders & Brackets	1	Replacement Only	2 years	2 Year Replacement Only

Furniture

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD	FINISH WARRANTY
Vanities & Towers	Neo	2 years	5 years	N/A
	Piper	2 years	5 years	N/A
	Form	2 years	5 years	N/A
	Nature	2 years	5 years	N/A
	Lineare	2 years	5 years	N/A
	Lux x Newtech	2 years	5 years	N/A
	Luxe x St Michel	Replacement Only	5 years	N/A
Handles	Aura, Flow, Pure	Replacement Only	1 year	N/A
Hinges & Drawer Runners	Hettich Warranty	Replacement Only	Lifetime	N/A
	Garis LED Runners	Replacement Only	3 years	N/A

Mirrors

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD	FINISH WARRANTY
Mirrors & Mirror Cabinets	Flat Mirrors	Replacement Only	2 years	N/A
	Form Framed	Replacement Only	2 years	N/A
	Solace Mirrors	2 years	5 years	N/A
	Aura Mirrors	2 years	5 years	N/A
	Reflex Mirrors	2 years	5 years	N/A
	Euro LED Mirrors	2 years	5 years	N/A
	Aspect Mirrors	2 years	5 years	N/A
	Neo Mirror Cabinets	2 years	5 years	N/A
	Pavia Mirror Cabinets	Replacement Only	2 years	N/A
	Solace LED Makeup Mirror	Replacement Only	2 years	N/A

Mirror Components & Parts

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD	FINISH WARRANTY
Hinges, LED Drivers, Demisters & Speakers	/	2 years	3 years	N/A

Basin, Vanity Tops & Slab Tops

PRODUCT	RANGE	RESIDENTIAL ————————————————————————————————————	PARTS ONLY PERIOD	FINISH WARRANTY
Basin, Vanity & Slab Tops	Concrete	1year	10 years	N/A
	Polymarble	1 year	5 years	N/A
	Solid Surface	1 year	10 years	N/A
	Ceramic	1 year	10 years	N/A
	Stainless Steel	1 year	15 years	N/A

Toilet Pan & Cistern

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR	PARTS ONLY	FINISH WARRANTY
Toilet Pan & Cistern	Structure	2 years	10 years	N/A
	Seat	Replacement Only	2 years	N/A
	Cistern Parts	Replacement Only	1year	N/A
	Inwall Cisterns (Waterware)	5 years	10 years	N/A
	Push Plates (Waterware)	5 years	10 years	5 years
	Pan, Cistern & Seat Parts	Replacement Only	1year	N/A
	Flush Mechanisms/Valves	1year	2 years	N/A
	Bidet Seats	Replacement Only	3 years	N/A

Kitchen & Laundry Sinks

PRODUCT	RANGE	RESIDENTIAL ————————————————————————————————————	PARTS ONLY	FINISH WARRANTY
Kitchen & Laundry Sinks	Stainless Steel	2 years	10 years	2 years
	Eco Granit	2 years	10 years	2 years
	Accessories	Replacement Only	1 year	1 year

Heated Towel Rails & Ladders

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR	PARTS ONLY	FINISH WARRANTY
Heated Towel Rails & Ladders	Code	2 years	5 years	3 years
	Goldair Timer	Replacement Only	1year	3 years
	Transformer	Replacement Only	1 year	3 years

Baths

PRODUCT	RANGE	RESIDENTIAL ————————————————————————————————————	PARTS ONLY	FINISH WARRANTY
Bath Range	Villastone (Solid Surface) Endura (Acrylic)	1 year 1 year	10 years	N/A N/A

Accessories

PRODUCT	RANGE	RESIDENTIAL ————————————————————————————————————	PARTS ONLY	FINISH WARRANTY
Accessories	Versa, Flow, Pure, Nature & Lineare	Replacement Only	2 years	2 years

Wastes, Traps & Flexi Hoses

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR	PARTS ONLY	FINISH WARRANTY
Wastes, Traps & Flexi Hoses	Point Drains	Replacement Only	10 years	2 years
	Channel Drains	Replacement Only	10 years	2 years
	Basin Wastes	Replacement Only	1year	1year
	Bath Wastes, Traps & Flexi Hoses	Replacement Only	1 year	1year

Tile Niches

PRODUCT	RANGE	RESIDENTIAL PARTS & LABOUR	PARTS ONLY	FINISH WARRANTY
Tile Niches	Acacia	Replacement Only	10 years	1 year





Commercial Warranty Information

This commercial warranty applies to heavy commercial or industrial use, including public restrooms, gyms, and some high-traffic commercial facilities.

For more information please contact sales@codeinteriors.co.nz

Tapware

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD
Bathroom & Kitchen Mixers	Nature x Greens	Link: www.greenstapware.com/warrant	y-and-care/
	Lineare x Greens	Link: www.greenstapware.com/warranty-and-care/	
	Pure x Plumbline	Link: www.plumbline.co.nz/warranty-information	
Bath Spouts	Versa / Pure	Replacement Only	1year
FilterTaps	Aspen	Replacement Only	1 year

Showers

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD
Slides & Columns	Pure Nature	Replacement Only Replacement Only	1 year
Rainheads, Arms, Handpieces, Hoses, Washes, O Rings, Seals, Sliders & Brackets	/	Replacement Only	1 year

Furniture

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD
Vanities & Towers	Neo	Replacement Only	1year
	Piper	Replacement Only	1 year
	Form	Replacement Only	1 year
	Nature	Replacement Only	1 year
	Lineare	Replacement Only	1year
	Lux x Newtech	Replacement Only	1 year
	Luxe x St Michel	Replacement Only	1 year
Handles	Aura, Flow, Pure	Replacement Only	1 year
Hinges & Drawer Runners	Hettich Warranty	Replacement Only	Lifetime
	Garis LED Runners	Replacement Only	1 year

Mirrors

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD
Mirrors & Mirror Cabinets	Flat Mirrors	Replacement Only	1 year
	Form Framed	Replacement Only	1 year
	Solace Mirrors	Replacement Only	1 year
	Aura Mirrors	Replacement Only	1 year
	Reflex Mirrors	Replacement Only	1 year
	Euro LED Mirrors	Replacement Only	1 year
	Aspect Mirrors	Replacement Only	1 year
	Neo Mirror Cabinets	Replacement Only	1 year
	Pavia Mirror Cabinets	Replacement Only	1 year
	Solace LED Makeup Mirror	Replacement Only	1 year

Mirror Components & Parts

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD
Hinges, LED Drivers, Demisters & Speakers	/	Replacement Only	1year

Basin, Vanity Tops & Slab Tops

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY PERIOD
Basin, Vanity & Slab Tops	Concrete	Replacement Only	1 year
	Polymarble	Replacement Only	1 year
	Solid Surface	Replacement Only	1 year
	Ceramic	Replacement Only	1 year
	Stainless Steel	Replacement Only	1 year

Toilet Pan & Cistern

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR	PARTS ONLY
Toilet Pan & Cistern	Structure	Replacement Only	1year
	Seat	Replacement Only	1 year
	Cistern Parts	Replacement Only	1 year
	Inwall Cisterns (Waterware)	Replacement Only	1 year
	Push Plates (Waterware)	Replacement Only	1 year
	Pan, Cistern & Seat Parts	Replacement Only	1 year
	Flush Mechanisms/Valves	Replacement Only	1 year
	Bidet Seats	Replacement Only	1 year

Kitchen & Laundry Sinks

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR	PARTS ONLY
Kitchen & Laundry Sinks	Stainless Steel	Replacement Only	1 year
	Eco Granit	Replacement Only	1 year
	Accessories	Replacement Only	1 year

Heated Towel Rails & Ladders

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR	PARTS ONLY
Heated Towel Rails & Ladders	Code	Replacement Only	1 year
	GoldairTimer	Replacement Only	1 year
	Transformer	Replacement Only	1 year

Baths

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR PERIOD	PARTS ONLY
Bath Range	Villastone (Solid Surface)	Replacement Only	1year
	Endura (Acrylic)	Replacement Only	1 year

Accessories

PRODUCT	RANGE	PARTS & LABOUR	PARTS ONLY
Accessories	Versa, Flow, Pure, Nature &	Replacement Only	1 year

Wastes, Traps & Flexi Hoses

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR	PARTS ONLY
Wastes, Traps & Flexi Hoses	Point Drains	Replacement Only	1 year
	Channel Drains	Replacement Only	1 year
	Basin Wastes	Replacement Only	1 year
	Bath Wastes, Traps & Flexi Hoses	Replacement Only	1 year

Tile Niches

PRODUCT	RANGE	COMMERCIAL PARTS & LABOUR	PARTS ONLY
Tile Niches	Acacia	Replacement Only	1year