

WARRANTY

TAPWARE & SHOWERS

- **25 years** cartridge and Structure
- **5 years** PVD finishes [purchased after 01/01/2026]
- **1 year** non-PVD finishes
- **1 year** parts & labour

Note: Hoses, slides, wall fixings, brackets: **1-year**.

ACCESSORIES

- Metal Accessories: **2 years** product replacement, **1 year** parts & labour
- Wastes & Spare Parts: **1 year** product replacement

CERAMIC BASINS

- **15 years** product replacement (Please be aware of variations $\pm 2\%$ on measurements)
- **1 year** labour
- Plug waste: **1 year** product replacement (labour not covered)

Not Covered: Delivery/installation damage, misuse, poor maintenance, removal/re-installation costs.

TOILET SUITES

- Ceramic Parts: **15 years** product replacement
- Inlet/Outlet Valves: **3 years** product replacement
- Seats, Hinges, Buttons, Components: **1 year** replacement & labour

Not Covered: Installation damage, misuse, chemical damage, worn parts.

SHOWER BASES & TILE TRAYS

- Shower Bases: **7 years**
- Tile Trays: **7 years**
- Components and labour: **1 year**

VANITIES

- Cabinet Structure: **5 years**
- Ceramic Tops: **15 years**
- Stone Tops: **5 years**
- Hardware and labour: **1 year**

BATH TUBS

- Acrylic Baths: **5 years**
- Wastes and labor: **1 year**

MIRRORS & MIRROR CABINETS

- Cabinet Structure: **5 years**
- Hinges/Hardware: **1 year**
- LED Mirror: **2 year**
- Mirror & Mirror Panels: **1 year**
- **1 year** Labour

[Not covered: water damage, improper cleaning]

STAINLESS STEEL SINKS

- **25 years** product replacement
- Accessories & waste fittings: **1 year**
- **1 year** labour

Not Covered: Scratches, chipping, discoloration, installation damage, removal/re-installation costs.

GENERAL WARRANTY CONDITIONS

- Non-transferable; applies to original purchaser only
- Proof of purchase required
- Must be installed by licensed/accredited installer
- ZENMO is not liable for damage to surrounding furniture, floors, walls, or other consequential losses.
- Detailed warranty information is available on www.zenmo.com.au

WARRANTY CLAIM REQUIREMENTS

- Proof of purchase
- Product details
- Photos & description
- Installer compliance certificate
- Contact details